



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

**NEATH PORT TALBOT COUNTY BOROUGH COUNCIL  
Social Care, Health & Well-Being Cabinet Board**

**11<sup>th</sup> March 2020**

**Report of the Heads of Children & Adult Services (Keri Warren & Angela Thomas)**

**Matter for Monitoring**

**Wards Affected: All**

**Report Title: ADULT and CHILDREN & YOUNG PEOPLE SERVICES – 3<sup>rd</sup> QUARTER (April 19 – December 19) PERFORMANCE REPORT**

**Purpose of the Report:**

1. The purpose of this report is to provide Members with Performance Information and Complaints & Compliments Data for both Adult and Children & Young People Services for the 3rd Quarter Period (April 2019 – December 2019). This will enable the Social Care, Health & Well Being Cabinet Board and Scrutiny Members to discharge their functions in relation to performance management.

**Executive Summary:**

2. A new set of Statutory Welsh Government Performance Indicators was introduced for Social Services during 2016-17 and although they are not all reported on a quarterly basis, they are accounted for in the Full End of Year Performance Report. In addition, this report also contains information relating to the

number of Compliments and Complaints received by the Directorate during the 3<sup>rd</sup> Quarter Period (April 2019 – December 2019).

**Background:**

3. Failure to produce a compliant performance monitoring report within timescale could lead to non-compliance within our Constitution and hinder the full and transparent scrutiny of performance across the Directorate. This report enables Members to monitor and challenge performance across Children and Young People and Adult Services, whilst taking into account our reporting obligations to Welsh Government in terms of the Statutory Performance Indicators.

**Financial Impacts:**

4. No Implications.

**Integrated Impact Assessment:**

5. There is no requirement to undertake an Integrated Impact Assessment as this report is for monitoring / information purposes.

**Valleys Communities Impacts:**

6. No Implications.

**Workforce Impacts:**

7. No implications.

**Legal Impacts:**

8. No implications

**Risk Management Impacts:**

9. There is little or no risks associated with the information contained in this report.

**Crime and Disorder Impacts:**

10. Section 17 of the Crime and Disorder Act 1998 places a duty on the Council in the exercise of its functions to have “due regard to the likely effect of the exercise of those functions on and the need to do all that it reasonably can to prevent:
  - a) Crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment); and
  - b) The misuse of drugs, alcohol and other substances in its area; and
  - c) Re-offending the area”
11. There is no impact under the Section 17 of the Crime and Disorder Act 1998 through the information contained in this report.

### **Counter Terrorism Impacts:**

12. The information contained in this report is likely to have no impact on the duty to prevent people from being drawn into terrorism.

### **Violence Against Women, Domestic Abuse and Sexual Violence Impacts:**

13. Section 2(1) of the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 introduced a general duty where a person exercising relevant functions must have regard (along with all other relevant matters) to the need to remove or minimise any factors which —

- (a) increase the risk of violence against women and girls, or
- (b) exacerbate the impact of such violence on victims.

14. The information contained in this report is likely to have no impact on the above duty.

### **Consultation:**

15. There is no requirement for external consultation on this item.

### **Recommendations:**

16. Not applicable.

### **Reasons for Proposed Decision:**

17. Not applicable.

## **Implementation of Decision:**

18. No decision to be made. For information only.

## **Appendices:**

19. Appendices listed as follows: -

- a. **Appendix 1** – Children & Young People Services 3<sup>rd</sup> Quarter Performance Report (April 2019 – December 2019).
- b. **Appendix 2** – Adult Services 3<sup>rd</sup> Quarter Performance Report (April 2019 – December 2019).
- c. **Appendix 3** – Children & Young People Services 3<sup>rd</sup> Quarter Complaints and Compliments Report (April 2019 – December 2019).
- d. **Appendix 4** – Adult Services 3<sup>rd</sup> Quarter Complaints and Compliments Report (April 2019 – December 2019).

## **List of Background Papers:**

20. None.

## **Officer Contacts:**

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